

# HOW TO GET HELP

## TEACHERS

### 1 Canvas Support

Canvas how-to questions  
Troubleshooting/solving Canvas issues

Call **1-855-295-9003** anytime

Use **Live Chat** (under the Help link)

**Submit a ticket** (under the Help link)

### 2 Enrollment and General Support

**Enrollment Issues:**

[pasco canvashelp@pasco.k12.fl.us](mailto:pasco canvashelp@pasco.k12.fl.us)

**General Computer/IT Support:**

Click the below link or go to **myPascoConnect** and click the lifebuoy app.

<https://webhelpdesk.pasco.k12.fl.us>



## STUDENTS

### 3 Student Canvas Help

1. Go to the page where you have the issue.
2. Click Help icon in the Global Navigation Menu
3. Choose Report a Problem.
4. Provide error messages and all details associated with the issue.

### 4 Student Passwords

To access a list of your students passwords, please click the below link:



<https://bit.ly/2wcUAf6>